

2026-2028 ACCESSIBILITY PLAN

Community Integration

To ensure consistency in community engagement, we are implementing a "Meaningful Outings" framework that requires programs to develop customized, weekly activity schedules.

Management will review these schedules monthly to ensure staff are consistently facilitating high-quality, interest-based outings for persons served.

Technology

GreenTree will enhance its training videos by adding audio descriptions and adapting content to support diverse learning styles. This update will increase accessibility and help staff better retain critical information.

Attitudinal

Targeted training will be implemented on unconscious bias and update policies to mandate English-language resources to resolve language exclusion conflicts.

Financial

GreenTree will explore specific funding to acquire a backup accessible vehicle or establish a rental contingency fund, ensuring persons served maintain uninterrupted access to community outings during fleet shortages.

Employment

To maximize community integration for transition-age youth, we will develop a "Pre-Employment/Volunteer Readiness" framework that incorporates specific career and skill-building goals directly into their care plans. Additionally, we will actively participate in inclusive career fairs and partner with community employers who prioritize hiring individuals with diverse abilities.

Environmental

Intuitive, accessible labeling for all emergency items and safety hazards will be implemented to ensure they are easily understood by persons served with cognitive barriers.

Transportation

GreenTree will facilitate safe and accessible travel for persons served. We will explore alternative accessible transit options, to ensure safe and reliable transportation for persons served during episodes of emotional dysregulation.

Architectural

GreenTree will enforce strict wheelchair-accessibility standards for all new resources while actively upgrading existing locations to eliminate navigational barriers in tight spaces. Additionally, we will improve safe ingress and egress by modifying ramps, installing handrails, and providing specialized ramp-safety training.

Communication

To ensure consistent understanding and support of each person's unique communication style, staff will implement an easily accessible and updatable communication journal for every individual. Additionally, establish rigorous communication protocols and evaluate prospective pharmacy partnerships to guarantee timely, accurate medication availability.